



**Chief Police Officer for the ACT  
Rudi Lammers APM**

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Leader Security  
Unit 2/68 Dacre Street  
Mitchell ACT 2911

Dear Leader Security,

ACT Policing has recently conducted a review into our response to different alarm categories in the Australian Capital Territory (ACT).

The review shows that 97 per cent of responses by ACT Policing to intruder type alarm activations are false alarms.

Commencing 1 August 2016 ACT Policing will implement an amended policy on this matter. ACT Policing patrols will only be dispatched to intruder alarm activations at low risk premises including schools, retail premises and non-government office buildings where criminal activity has been confirmed by the prior attendance of a security patrol, key-holder, or by other means including closed circuit television.

ACT Policing will continue to respond, in accordance with current policy, to duress and hold up alarms. ACT Policing will attend intruder type alarm activations at high risk premises including financial institutions, embassies and vulnerable premises without requiring confirmation of criminal activity prior to attendance.

We will investigate criminal offences associated with the activation of alarms at any category of premises.

Should your patrols attend an intruder alarm activation at a low risk premise and confirm the activation is a result of criminal activity, your staff are requested to contact ACT Policing Operations on 131 444 to arrange for the attendance of police. In an emergency situation your staff should continue to call triple zero.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Rudi Lammers', is located below the text 'Yours sincerely'. The signature is stylized and cursive.

Rudi Lammers